

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

COMAND DOWNLOAD MANAGER (DLM): DOWNLOAD ABORTED, DOES NOT  
LOAD TO SELECTED USB DRIVE



# - COMAND Download Manager (DLM): Download aborted, does not load to selected USB drive -

<b>Topic number</b>	LI82.85-P-071912
<b>Version</b>	1
<b>Function group</b>	82.85 Navigation and Communication systems
<b>Date</b>	11-09-2020
<b>Validity</b>	Valid for all vehicles with COMAND / MBUX and map data updates via USB
<b>Reason for change</b>	

## Complaint

While downloading map data to USB using COMAND Download Manager (DLM), the download may be aborted

## Cause

Incompatible USB flash drive

## Remedy

To ensure error-free data transfer, the "Dealer USB memory stick, 64 GB, empty, for COMAND map updates" (part number A1778276600) must be used. This part is available for ordering via the accessories portal, ODUS or through the standard parts ordering process.

Note: It is recommended that two USB flash drives are ordered. One drive should be left formatted as FAT32 and the other drive can be formatted in NTFS.

Further information is also available in the COMAND Download Manager User manual at:  
<https://odus.odus.i.daimler.com/downloads?doc=36>

## Symptoms

### Symptom

Communication/information / Communication / Navigation / Navigation with hard disk / Map update not possible

## Parts

Part number	ES1	ES2	Designation	Quantity	Note	EPC
-------------	-----	-----	-------------	----------	------	-----

A 177 827 66  
00

Dealer 64 GB  
USB flash  
drive, empty,  
for COMAND  
map updates

For COMAND  
DownLoadManager  
(DLM).